Why use a Health Care Advocate?

*If you can’t be available to attend an appointment with your loved one, then consider using a health care advocate. The advocate is a health care professional with extensive experience who can be the eyes and ears for you and your loved one.

*You will be provided with a detailed explanation of what occurred at the appointment, along with any instructions for treatments, medication changes or other physician orders or follow-up.

*A detailed visit form will be completed after every appointment.

Our priority is You or your Loved One!

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250 West Main St.
Ridgway, PA 15853
1-888-772-6850
www.helpmatesinc.com
Email:
pmservices@helpmatesinc.com

Personal Management Services

When you can’t be here…
We are near.

1-888-772-6850
Personal Management Services

*Guardianships
*Powers of Attorneys
*Bill Pay Services
*Health Care Advocate Program

Health Care Advocate:
*The advocate accompanies you or your loved one to any doctor appointments, procedures, surgeries or any other medical related appointment.
*A health care advocate is an experienced Registered Nurse, Licensed Practical Nurse, or a Medical Social Worker.
*The advocate will provide consumer and POA with a detailed report from any or all appointments.

Health Care Advocate Program
*The program provides a health care professional to accompany you or a loved one to any or all appointments, procedures, outpatient surgeries, hospital stay surgeries, etc.
*The health care advocate will also complete a detailed visit form after each appointment with all the necessary information in regards to the outcome of the appointment and will provide the consumer and/or their family member with a copy.
*Will contact the consumer and/or family member with a follow up phone call after the visit with an overview of the appointment, any recommendations, options for treatments and any follow up appointments.
*Will also provide and explain in detail any important information from the visit as necessary.

Costs Associated With the Health Care Advocate
*Service will be billed at $50.00 hour billed in 15 minute increments.
*Mileage billed at $0.55 per mile.
*Any charges are for actual cost to provide services, not for overhead company cost for any administrative services.

Consumer/Advocate Agreement
*By providing a health care advocate, Personal Management Services is not in any way promising, accepting, or acting as a medical decision maker.
P.M. Services is acting on behalf of the consumer / consumer’s family to provide any information regarding the options the consumer may have for treatment.
P.M. Services staff will provide the consumer, POA and/or their family members with options for treatment and all decisions will be made by the consumer, POA and/or their family members.